Satisfaction with dental care among patients seeking restorative treatment in the dental institute Colombo

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A cross-sectional descriptive postal survey was carried out to assess the satisfaction of patients seeking restorative care at Dental Institute Colombo in August 2001. Overall, 91 of respondents were satisfied with the care they had received. The patients were not satisfied with the waiting time and the duration between the first visit and the subsequent appointment for root canal treatment. Majority of patients thought that the welfare facilities available for patients at the Dental Institute were not sufficient.