

FACTORS LEADING TO SUCCESSFUL
IMPLEMENTATION OF QUALITY CIRCLE
A SRI LANKAN EXPERIENCE

BY

KANCHANA SUJEEWA HETTIARACHCHI

INDEX NO: MAJS / 05



A DISSERTATION SUBMITTED IN PART FULFILLMENT OF THE
REQUIREMENT OF THE MASTER OF ARTS IN JAPANESE
STUDIES DEGREE OF THE UNIVERSITY OF COLOMBO.

Approved for Submission



Hironori Date
Supervisor.
Prof. Hironori Date



ABSTRACT

In this dissertation researcher attempted to find out factors for sustainability of QC circle concept in six Sri Lankan manufacturing organisations. She invites the reader to understand the QC circle concept, its operations and specific problems faced by the Sri Lankan QC circles. In addition, this dissertation tackles negative factors of present QC circle activities. Further, impact of human attitude towards participatory management also discussed in detail. The researcher has compared and identified the necessary changes, which could be implemented for sustainability of QC circles in Sri Lankan manufacturing organisations. Researcher believes that it is important to adopt this participatory management technique since it has a huge acceptance in the management field and this type of management tools shape up the future of the world management order.

