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**Selected aspects of user satisfaction and associated factors in relation to services provided through the Chest Clinic Galle.**

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A descriptive cross sectional study carried out at the district Chest Clinic Galle. Data was collected by an interviewer administered questionnaire at the end of the clinic session. The sample consisted of 400 clinic attendees which include diagnosed tuberculosis patients, diagnosed bronchial asthma patients and the rest with other respiratory diseases. Users were satisfied with the waiting time for registration consultation for taking chest X-ray obtaining sputum sample and blood for investigations and at the pharmacy. Majority of clinic users were satisfied with the information they received from the attending medical officer about the disease drugs, investigations and about follow up visits. A statistically significant association was found between satisfaction on information received about the disease and number of visits ( $p < 0.001$ ) and with social class ( $p < 0.001$ ). Overall satisfaction was shown by 93.4 percent of respondents. There was statistically significant association between number of visits and overall satisfaction ( $p < 0.05$ ). More follow up users (95.1 percent) being satisfied than first visit users. There was no statistically significant association between overall satisfaction with age ( $P > 0.05$ ), sex ( $P > 0.05$ ), marital status ( $P > 0.05$ ) or with education level ( $P > 0.05$ ). A statistically significant association was found between the amount of money spent for drugs and the diagnosis ( $p < 0.001$ ). A significant association was found between expenses for meals and distance from the residence ( $p < 0.001$ ). First visit users found it difficult to find the place of registration than the follow up users.